### J. J. KELLER®

## MVR MONITORING SERVICE

# Reduce risk with increased visibility into your employees' driving records

With the *J. J. Keller® MVR Monitoring Service*, you'll get continuous monitoring of your drivers' records. We'll identify and notify you of high-risk behaviors quickly so you can remove unsafe drivers from the road and provide immediate coaching.



## We're here for you ...

- **Unmatched Regulatory Expertise** thanks to our 65+ years of helping the transportation industry improve safety and compliance.
- Dedicated Compliance Specialist
  who gets to know your business, shares a
  wealth of experience managing drivers, and
  becomes an extension of your safety team.
- Online Portal so you can view your drivers' MVR history at any time.
- Data Security as demonstrated by our accreditation by the National Association of Background Screeners and ISO 27001: 2013 certification.







# Examples of Negative Driving Events We Monitor For:

EVENT CATEGORIES	EXAMPLES
Alcohol & drug violations	Driving or operating a motor vehicle under the influence of drugs or alcohol, refused to submit test for alcohol
Improper driver behavior	Improver driving behavior, leaving an accident before police arrive
Equipment violations/hazards	Failure to use lights as required, seat belt not used properly
Maneuvers – illegal or improper	Reckless driving, failure to obey stop sign, following too close
Speeding	Driving too fast for conditions, driver over the regulated or posted speed limit

Contact us today to discuss how this service can help you proactively reduce risks.

888.473.4638 | JJKeller.com/MVRmonitoring



## MVR MONITORING SERVICE

### Partnership Process



#### DRIVER

#### SIGN RELEASE

**YOUR** drivers sign the release agreeing to let us order their driving records. The drivers return the release to their supervisor or submit it directly to J. J. Keller via the J. J. Keller® Documents app.

#### CLIENT

## SUPPORT SERVICE IMPLEMENTATION

**YOU** work with us as needed to provide information to get you up and running. This includes helping us get signed driver releases so the service can begin.

#### J. J. KELLER

#### IMPLEMENT SERVICE

**WE** assign a dedicated Compliance Specialist who works with you to implement your service (location contacts, driver rosters, etc.) and ensure all signed driver releases are received.

#### CREATE ELECTRONIC FILES

**WE** receive drivers' releases and enroll them in the monitoring program.

#### **RUN BASELINE MVR**

**WE** run baseline MVRs and begin monitoring your drivers' records continuously.

#### HAVE NEGATIVE EVENT

**YOUR** driver who has a negative event will trigger a notice from the state.

#### RECEIVE NOTIFICATION OF EVENT

**WE** are alerted to a negative driving event related to your driver.

#### ORDER MVR FROM STATE

**WE** order the driver's MVR from the state.

#### AUDIT MVR

**WE** audit the MVR for completeness and accuracy against the driver's license.

#### CONTACT CLIENT

**WE** contact you via email and/or phone regarding the issue with the driver's MVR.

#### VIEW MVR

**YOU** view the negative driving event on J. J. Keller's Client Information Center.

**WE** place an electronic image of the driver's MVR in their file.

#### **COMPLETES TRAINING**

**YOUR** driver completes the assigned corrective action training.

### PROVIDE DRIVER COACHING

**YOU** provide coaching based your company's policy.

## ENROLL DRIVER IN CORRECTIVE ACTION TRAINING

**WE** enroll the driver in a J. J. Keller\* training course targeted to correct the negative event. Course completions are visible in the Client Information Center.

#### CONTINUOUS MONITORING

PLACE ELECTRONIC IMAGE

**WE** continually monitor your drivers' driving records.



## New! Driver Documents App

This app makes implementing the MVR Monitoring Service even easier by allowing your drivers to submit their MVR release form directly to us.



**Since 1953**