

## 5 Why's Model for Determining Root Cause

*Use the 5 Why's model to determine the root cause of any crash, safety violation occurring on the road, or in-house compliance violation. You may need more than 5 questions to arrive at the reason why an event took place, or you may need less if the root reason is more obvious.*

**Violation:** \_\_\_\_\_

**Question 1:** \_\_\_\_\_

Answer: \_\_\_\_\_

**Question 2:** \_\_\_\_\_

Answer: \_\_\_\_\_

**Question 3:** \_\_\_\_\_

Answer: \_\_\_\_\_

**Question 4:** \_\_\_\_\_

Answer: \_\_\_\_\_

**Question 5:** \_\_\_\_\_

Answer: \_\_\_\_\_

### Possible Solutions

Policies & Procedures: \_\_\_\_\_

Roles & Responsibilities: \_\_\_\_\_

Qualification & Hiring: \_\_\_\_\_

Training & Communication: \_\_\_\_\_

Monitoring & Tracking: \_\_\_\_\_

Meaningful Action: \_\_\_\_\_