

ELOG PARTNER PROFILE

Niagara Scenic Tours

Hamburg, NY

LEADER IN MOTORCOACH SERVICES | 4TH GENERATION OWNERSHIP | 21 DRIVERS

"It was a hassle chasing drivers for logs. As a result of moving to J. J. Keller® ELogs, we've saved time. We also like the mapping function, which enables us to track where our buses are at any given moment."

— KEITH FISHER, PRESIDENT



Niagara Scenic Tours, Inc. is a locally owned and operated motorcoach business serving the Western New York community. A member of the International Motorcoach Group (IMG), American Bus Association (ABA), and Ontario Motor Coach Association (OMCA), Niagara Scenic Tours is a progressive organization committed to exceeding customer expectations.

Niagara Scenic Tours is also dedicated to safety and compliance. According to company president Keith Fisher, while the company's Hours of Service BASIC score was good, he started considering electronic logs to tighten their safety program. "Accurate and real time information is essential from a safety standpoint," Fisher said.

Fisher turned to the J. J. Keller® **Encompass® fleet management system** for the functionality they needed to:

- Eliminate HOS falsification
- Efficiently track driver hours
- Track idle time
- Track hard braking events & speeding
- Save drive time
- Quickly map vehicle location

"We use **Encompass** on a regular basis to look for unassigned log events and run violation reports to stay on top of things and make sure we are in compliance," Fisher said.

Dan Youhess, Operations Manager for Niagara Scenic Tours, uses the driver performance reporting features of **Encompass**. It tracks idle time, speeding and hard braking events, so he can use the data to ensure driver coaching is more targeted and effective. He also values the time drivers save by using ELogs instead of completing a paper log.

"As a former motorcoach driver, I know what it takes to manually keep a paper log up to date. Using J. J. Keller® ELogs has reduced logging time by 80% compared to paper logs. It's incredible how fast it is! It also saves time by providing minute-by-minute recording and lets our drivers easily see how many hours they have left to drive. ELogs are also invaluable in an emergency. If someone breaks down, paper logs take forever to write out and get ready for the road. With ELogs, our drivers can be ready to drive legally in seconds, versus minutes."

Since implementing J. J. Keller's **Encompass® with ELogs**, Niagara Scenic Tours has achieved:



80%
Reduced Driver
Logging Time



Improved
Vehicle Tracking
With Map Function



Eliminated
HOS falsification



Effective
Driver Training
through targeted
reporting



We're proud to call Niagara Scenic Tours a compliance partner, and we celebrate Keith's success.

Where will you take your company?

JJKeller.com/ELogs | 855-693-5338

