

## ELD PARTNER PROFILE

# Redi Services, LLC

Lyman, WY

OIL & GAS SERVICES | 500 UNITS | 100 DRIVERS | MIXED FLEET

*“Encompass has delivered real value to our organization.*

*Every location has access to Encompass, and our operations department uses the Hours of Service information to dispatch and schedule our drivers.”*

— BEN KEMP, DOT DIRECTOR



Redi Services, LLC of Lyman, WY, is guided by their fundamental operating principles of uncompromising commitment to the safety of associates and clients, continuous improvement, and environmental and regulatory compliance. As a result, they've grown dramatically over the past 10 years, expanding their services — which include hydrovac excavation, industrial cleaning, and engineering — as well as their markets and locations.

### A NEEDED CHANGE

Due to their rapid growth and an onsite DOT audit, two primary safety and compliance challenges emerged. First, Redi Services found they needed a comprehensive solution that would give them visibility to regulatory compliance at all locations. Second, they needed to drastically change their Hours of Service program to upgrade their DOT rating. They chose J. J. Keller® **Encompass® fleet management system with ELogs** based on their past experience with our products and services.

“Before Encompass, our HOS BASIC score was in alert status,” said DOT Director Ben Kemp. “We knew we had to make a big change. After evaluating a few ELog providers, we chose J. J. Keller. We had used their software in the past and were pleased with their customer service.”

### IMPRESSIVE RESULTS

In June of 2014, J. J. Keller® implementation leaders began working with Redi Services to get their ELog program off the ground. Redi Services saw dramatic results in the first 12 months as they were able to decrease their HOS BASIC score by 60%, helping them to secure a change in their safety rating from conditional to satisfactory.

“With Encompass, we are able to track, trend, and show DOT our progress,” said Ben.

### VALUABLE MONITORING

Encompass also provided essential compliance visibility to the entire Lyman safety management team, helping them keep tabs on recordkeeping and training requirements at multiple locations.

“Every location has access to Encompass and department managers are responsible for oversight and compliance at their facilities. We have a monthly DOT meeting with managers to review results and discuss violations. This process change has resulted in reduced violations and a decrease of 39 percent in our Driver Fitness scores.”

Since implementing J. J. Keller® **Encompass® fleet management system with ELogs**, Redi Services has achieved:



**60%**

Decreased HOS BASIC score



**39%**

Reduced driver fitness score



**Simplicity**

For multiple locations



**Visibility**

To compliance



We're proud to call Redi Services a compliance partner, and we celebrate Ben's success.

Where will you take your company?

[JJKeller.com/ELogs](http://JJKeller.com/ELogs) | 855-693-5338



  
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