DEPARTMENT OF TRANSPORTATION

Federal Motor Carrier Safety Administration

[DOcket No. FMCSA–2016–0116]

Announcement of Household Goods Consumer Protection Working Group Members and First Public Meeting

AGENCY: Federal Motor Carrier Safety Administration (FMCSA), DOT.

ACTION: Notice.

SUMMARY: FMCSA announces the appointment of 15 members to the Household Goods (HHG) Consumer Protection Working Group (HHG Working Group). This group will meet for the first time on January 4–5, 2017. Congress mandated the establishment of the HHG Working Group in the Fixing America's Surface Transportation (FAST) Act. The group is charged with providing recommendations on how to better educate and protect HHG moving customers (consumers) during interstate HHG moves.

DATES: The first HHG Working Group meeting will be held on January 4, 2017 from 9:00 a.m. to 5:00 p.m. and January 5, 2017 from 9:00 a.m. to 12:00 p.m. at the USDOT Headquarters, 1200 New Jersey Avenue SE., Washington, DC 20590. Members of the Working Group and the public should arrive at 8:30 a.m. to facilitate clearance through DOT security. Copies of the agenda will be made available at https://www.fmcsa.dot.gov/fastact/household-goods-consumer-protection-working-group.

FOR FURTHER INFORMATION CONTACT: Kenneth Rodgers, Chief, Commercial Enforcement and Investigations Division, Federal Motor Carrier Safety Administration, U.S. Department of Transportation, 1200 New Jersey Avenue SE., Washington, DC 20590. Phone (202) 366–0073; Email Kenneth.Rodgers@dot.gov.

SUPPLEMENTARY INFORMATION:

FAST Act

Section 5503 of the FAST Act (Pub. L. 114–94) (December 4, 2015) requires the HHG Working Group to provide recommendations to the Secretary of Transportation, through the FMCSA Administrator. The Working Group will operate in accordance with the Federal Advisory Committee Act (FACA). 5 U.S.C. App. 2.

As required by Section 5503 of the FAST Act, the Working Group will make recommendations in three areas relating to “how to best convey to consumers relevant information with respect to the Federal laws concerning the interstate transportation of household goods by motor carrier.” Those areas are:

1. How to condense the FMCSA “Ready to Move?” tips published in April 2006 (FMCSA–ESA–03–005) into a more consumer friendly format; 
2. How best to use state-of-the-art education techniques and technologies (including how to optimize use of the Internet as an educational tool); and 
3. How to reduce and simplify the paperwork required of motor carriers and shippers in interstate transportation.

Section 5503 mandates that the Secretary of Transportation appoint a Working Group that is comprised of (i) individuals with expertise in consumer affairs; (ii) educators with expertise in how people learn most effectively; and (iii) representatives of the FMCSA regulated interstate HHG moving industry.

On April 20, 2016, FMCSA solicited applications and nominations of interested persons to serve on the HHG Working Group. Applications and nominations were due on or before May 20, 2016 [81 FR 23354]. The Working Group will terminate one year after the date its recommendations are submitted to the Secretary of Transportation.

Member Information

On October 7, 2016, the Secretary appointed consumer affairs experts Jennifer M. Gartlan (Federal Maritime Commission), Gabriel Meyer (Surface Transportation Board), and Kelsey M. Owen (Better Business Bureau). Representing educators with expertise in how people learn most effectively will be Margaret McQueen (FMCSA National Training Center). Representatives of the FMCSA regulated interstate HHG moving industry are Francisco Acuna (Household Goods Compliance Solutions, Inc.), Thomas A. Balzar (Ohio Trucking Association), Andrew Friedman (PACK RAT LLC), Heather Paraino (MoveRescue), Jonathan Todd (Benesch Friedlander Coplan & Aronoff LLP), Charles L. White (International Association of Movers), Chad W. Hall (All My Sons Moving and Storage), Dan Veoni (American Moving and Storage Association), Thomas J. Carney, (Carney McNicholas), John Esparza (Texas Trucking Association), and Richard Corona (Enterprise Database Corporation).

Meeting Information

Meetings will be open to the general public, except as provided under FACA. Notice of each meeting will be published in the Federal Register at least 15 calendar days prior to the date of the meeting.

For the January 4–5, 2017, meeting, oral comments from the public will be heard from 3:00 p.m. to 4:00 p.m. on January 4, 2017. Should all public comments be exhausted prior to the end of the specified oral comment period, the comment period will close.

Issued on: December 15, 2016.

T.F. Scott Darling, III, Administrator.

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SUPPLEMENTARY INFORMATION: The term “employed,” as defined in 49 CFR 382.107, encompasses driver staffing agencies that employ persons who operate CMVs and are subject to CDL requirements. The term “Employer,” as defined in 49 CFR 382.107, encompasses a person or entity employing one or more employees who are subject to DOT agency regulations requiring compliance with the DOT drug and alcohol program requirements in parts 40 and 382, Service agents, however, are not employers for the purposes of these regulations.

Commercial driver staffing agencies supply the motor carrier industry with intermittent, casual, or occasional drivers to help meet industry business demands. The staffing agency directly employs the driver, and pays the driver’s wages and employment taxes. Therefore, FMCSA has jurisdiction over these companies as employers of persons under Part 382 of the Federal Motor Carrier Safety Regulations (FMCSRs). As employers, driver staffing agencies are required to make records available for inspection upon request by a special agent or authorized representative of the FMCSA.

Section 382.103(a) further clarifies that the drug and alcohol regulations apply to persons and to employers of such persons who operate a CMV in commerce and are subject to the CDL requirements under 49 CFR part 383. Accordingly, staffing agencies, if they choose, may be responsible for ensuring compliance with all of the DOT drug and alcohol testing program requirements for their commercial drivers subject to parts 382 and 383 of the FMCSRs and 49 CFR part 40. These requirements include, but are not limited to, drug and alcohol testing, driver education, record retention, providing agency access to records, and requesting drug and alcohol information from a driver’s previous employers. If a driver staffing agency chooses not to establish its own DOT drug and alcohol testing program when it provides a CDL driver to a motor carrier, the motor carrier is solely responsible for complying with part 382 prior to allowing the driver to perform a safety-sensitive function.

This guidance addresses the use of “casual, intermittent, and occasional” drivers, who may be leased from a driver staffing agency. FMCSA recognizes that motor carriers needing a CDL driver on short notice may not have the time or ability to conduct pre-employment testing or to place the short-term driver into the motor carrier’s random testing pool. Accordingly, FMCSA guidance provides for adoption of the DOT drug and alcohol testing program of another part 382 employer for purposes of regulatory compliance of the “borrowed” or leased driver. Section 382.301(c)(2), which addresses “Pre-employment Testing,” recognizes the situations where a motor carrier use, but does not employ, a driver more than once a year to operate a CMV. The regulation provides that employers, who use such drivers who must verify the driver’s participation in a DOT drug and alcohol testing program every six months and maintain records of such verification pursuant to the record retention requirements in section 382.401 Regulatory guidance to section 382.301 explains that this provision was intended to apply to drivers who are “temporarily leased” or loaned to a motor carrier “for one or more trips generally for a time period less than 30 days.” See 49 CFR 382.301(c)(2) and (62 FR 16385) “Guidance Question 1”). Accordingly, FMCSA interprets a casual, intermittent, or occasional driver as one who works for another employer for any period of less than 30 consecutive days. If a leased driver operates or is expected to operate for a motor carrier employer for more than 30 consecutive days, the driver should be included in that motor carrier employer’s random testing pool and that motor carrier employer should assume full responsibility for the driver under its own DOT drug and alcohol testing program. A driver staffing agency may remove the driver from its random testing pool or allow the driver to remain in its testing pool based on its reasonable expectation on whether the driver will or will not return to its employment as a temporary leased driver.

A motor carrier that leases one or more CDL drivers from a driver staffing agency is responsible for ensuring that each leased driver is participating in a compliant DOT drug and alcohol testing program. The motor carrier remains responsible at all times for ensuring compliance with all of the rules, including random testing, for all drivers which they use, regardless of any utilization of third parties to administer parts of the program. Therefore, to use another’s program, an employer must make the other program, by contract, consortium agreement, or other arrangement, the employer’s own program. This would entail, among other things, being held responsible for the other program’s compliance, having records forwarded to the employer’s principal place of business on 2 day-notice, and being notified of and acting upon positive test results. For purposes of the leased driver, the motor carrier must adopt the staffing agency’s drug and alcohol testing program as its own program. Accordingly, the motor carrier remains responsible for any non-compliance by the driver staffing agency. This arrangement is consistent with FMCSA guidance on employer use of another employer’s DOT drug and alcohol testing program for casual, intermittent, or occasional drivers. See (62 FR 16385 dated April 4, 1997. It is intended for short-term leased drivers.

If the staffing agency has not conducted the required testing, the motor carrier must treat the leased driver as a new employee and conduct all required part 382 drug and alcohol testing and program requirements before utilizing the driver to conduct a safety-sensitive function. These requirements include conducting the required background inquiries, providing a copy of the drug and alcohol policy and educational materials, conducting a pre-employment drug test, placing the driver in a random testing pool, and all other recordkeeping, testing, and programmatic requirements in parts 382 and 390.

By adopting the driver staffing agency’s drug and alcohol testing program as its own, the motor carrier assumes responsibility for the driver staffing agency’s regulatory compliance with respect to the leased driver. Accordingly, motor carriers should ensure that the driver staffing agency has a fully compliant program under DOT regulations and is able to provide within 48 hours the required driver qualification records.

Pursuant to 49 CFR 382.507, employers that violate the requirements of 49 CFR part 382 or part 40 may be subject to the civil and/or criminal penalty provisions of 49 U.S.C. 521(b).

Issued on: December 15, 2016.

T.F. Scott Darling, III,
Administrator.

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