

Due to the constantly changing nature of the CSA enforcement program, a website has been created to keep you informed of any forthcoming changes affecting this *Handbook*. Go to jjkeller.com/492h for the latest information.

Table of Contents

Introduction	1
What Is CSA?.....	3
Why Does It Matter?	3
To Whom Does CSA Apply?	4
Major Components	6
Carriers vs. Drivers Under CSA	8
Violation and Crash Data	9
Roadside Inspection Data.....	9
Inspection Types Matter – Sometimes.	11
What if I Have Multiple Violations in One Inspection?	11
What if My Inspection Is Clean?	12
Warnings, Tickets, Citations	12

Table of Contents

Crash Data	14
Investigative Data	15
Whose Scores Are Affected?	17
Bad Data.....	17
Measurement on the BASICS	19
Scoring Overview	21
The Driver Measurement Process	23
The Driver Ranking (Grading) Process	37
How Much Data Is Needed?	40
Owner-Operator Scoring.....	41
Motor Carrier Scoring.....	41
Improving Your Grades	43
The BASICS: Unsafe Driving	46
Avoiding Unsafe Driving Violations.....	49
Unsafe Driving Violation Severity Table.....	50
The BASICS: Drugs & Alcohol.....	54
Avoiding Drug & Alcohol Violations	55
When Is Drug Use Acceptable?	56
Drugs & Alcohol Violation Severity Table	58

Table of Contents

The BASICS: HOS Compliance	60
Avoiding Hours-of-Service Violations	62
HOS Compliance Violation Severity Table	65
The BASICS: Driver Fitness	72
Avoiding Driver Fitness Violations.....	74
Driver Fitness Violation Severity Table.....	77
The BASICS: Vehicle Maintenance.....	82
What About Size & Weight Violations?	84
What About Intermodal Chassis Violations?.....	84
Avoiding Vehicle Maintenance Violations.....	85
Avoiding Cargo Securement Violations	87
Vehicle Maintenance Violation Severity Table	90
The BASICS: HM Compliance	128
Avoiding Hazmat Violations	130
Shipping Paper Accessibility	132
HM Compliance Violation Severity Table	132
The BASICS: Crash Indicator	160
Avoiding Crashes	161

Table of Contents

Roadside Inspections.....	163
Are Inspections Legal?	164
What Are Your Responsibilities?	167
Types of Inspections.....	169
Not All Inspection Types Affect CSA Scores Equally	171
How Are Vehicles Selected?	171
How Does the ISS Work?	173
The Comprehensive Inspection	175
The Walk-Around Inspection	177
The Driver-Only Inspection.....	177
The Vehicle-Only Inspection	178
The Radioactive Materials Inspection	179
Hazmat Inspection Procedures	179
Out-of-Service Criteria.....	180
Driver Paperwork	181
Inspection Results	185
Why Didn't I Get an Inspection Report?.....	189
Clean Inspections.....	190
Disputing an Inspection.....	192
How Are Fines and Penalties Determined?	196

Table of Contents

Top 25 Driver Violations Recorded During Roadside Inspections (2017)	198
Top 25 Vehicle Violations Recorded During Roadside Inspections (2017)	199
Interventions	201
What Triggers an Intervention?	203
Driver Interventions	203
Intervention Types	204
Safety Rating.....	209
Data Access.....	222
Inspection and Crash Data.....	223
BASIC Scores — Drivers.....	224
BASIC Scores — Motor Carriers	225
The Portal	225
Data Challenges	226
Safety Performance History	228
Frequently Asked Questions	229
CSA Myths	238
Glossary	242